



We Make It Easy To Communicate

January 1, 2011

Russ & Cheryl Corser
Telelink Communications, Inc.
397 Herndon Parkway, Suite 100
Herndon, VA 20170

Dear Russ & Cheryl,

Congratulations! You have earned the 2010 Reseller Quality Program Award for Excellence in Customer Service. As a ***Platinum Level Quality Reseller***, you are a valuable asset and business partner.

Telelink Communications, Inc., as evidenced through your voluntary participation in the ESI Reseller Quality Program, is personally committed to providing excellent customer service to your customers throughout the sales process.

ESI applauds this dedication. The valuable feedback we receive from customers throughout the year helps us to make informed decisions as we continually grow and build upon our unique family of products in today's marketplace.

Throughout 2010, Telelink Communications, Inc. consistently demonstrated ESI's ultimate ideals for customer service. For this we are truly grateful. You can be proud of a challenging job well done.

Thank you for your continued business and loyalty to ESI. Please accept our congratulations on your 2010 achievement and best wishes for a prosperous 2011.

Sincerely,

A handwritten signature in black ink, appearing to read "Douglas J. Boyd". The signature is fluid and cursive, with a large loop at the end.

Douglas J. Boyd
President / Chief Operating Officer